

Who are We?

Segal Gardens is part of H.W.C.G.S Care Ltd.

Segal Gardens is a specialist registered care home for people from 18-65. We have three buildings within the same location called Segal Gardens, Berry Bridge and Oakwood.

Our service supports complex individuals with various multifaceted needs. Our service acknowledges that every person is different and with this in mind we offer individually devised placements for persons who may have one or more of the following diagnosis.

Autistic Spectrum Disorder
Mental Health Needs
Learning Difficulties

We also support any associated needs such as challenging behavior which is often associated with the complex needs of the persons referred to us

We are a substantial service set in 3 acres of land which adjoins to a historical park.

Additionally Segal Gardens is in a highly accessible position with both motorway and rail track linkage.



Segal Gardens is part of H.W.C.G.S Care
"Safe, Sound and Supportive Care"



Philosophy of Care

Segal Gardens considers all individuals unique with diverse differences both moralistically and in action. As a result of this Segal Gardens acknowledge that age, gender, health, spirituality, cognitive ability and emotional state must be taken into account when assessing, planning, implementing and evaluating all packages of care.



Each person has an indicative right to have their holistic needs met. Holistic elements include emotional, psychological, spiritual, personal and physiological. Each counterpart is vital if the whole self is to maximize its ability and thus achieve their personalised level of attainment.



Segal Gardens provides a family home environment for people. Due to the nature of the people in residence the home offers both structure and predictability as a means to achieving individual care based objectives.

The ethos of Segal Gardens is underpinned by the government white paper “Modernising Mental Health Services” which states that such services should be developed to be “safe, sound and supportive”. This statement has become synonymous with the home and reflects our very merit of care.



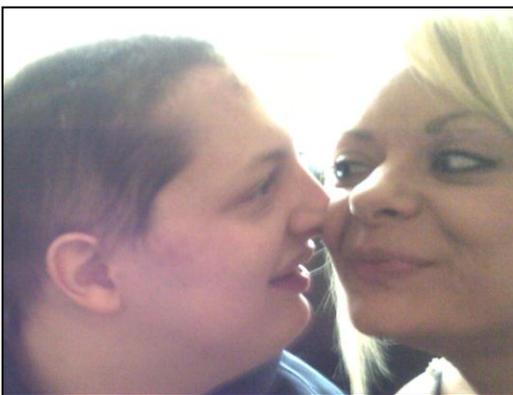
Staffing



Staff employed at Segal Gardens are selected on the basis of their experience, qualifications and a commitment to the ethos of care. It is their vision and perception which has aided the direction of Segal Gardens and dictated its position in the field of residential based care.

Segal Gardens offers access to Registered Mental Health Nurses whom hold additional Learning Disability and Autistic Spectrum qualifications upon a 24 hour basis.

All our staff have extensive experience and training in both accredited and internal programs. This includes National Vocational Qualifications to a level of 2, 3 and 4, Autism, Mental Health and Challenging Behaviour. They also hold core training as undertaken within their induction package on employment.



Segal Gardens promotes a unified educational environment with external and internal training as a means to promoting the highest standard of care based practice and an equally high level of personal achievement and investment.



Activities

Segal Gardens see the use of activities as a positive and an essential counterpart of their care service delivery. Activities allow individuals to “connect” with themselves in a way previously never attained. Activities permit the whole self to “connect” in several interpersonal directions. This includes-



- *upward (to achieve ones full potential),*
- *outward (to make contact and encounter others),*
- *inward (To increase an awareness of who we are, want, need, sense, feel, think and do;*
- *downward (to touch earth, to be grounded and to connect with the universe).*



Activities are an interwoven element within any person’s package of care. Segal Gardens considers any persons development to be restricted if they are not allowed to change and grow through experience. All activities are incorporated to compliment both care planning and developmental requirements and are therefore both quantifiable and realistically devised to meet even the most diverse needs.



Wider Education



Segal Gardens offers a comprehensive 'wider education' facility which promotes individual development and growth. The facility is an aspect which we are very proud of in view of the potential and opportunities it promotes. Our 'wider education' incorporates specifically tailored pathways and clear tangible outcomes which embrace inclusion, empowered choice and success

In addition to this, we offer an accredited association with the ASDAN programme. We currently offer two awards based on 'Towards Independence' and 'Bronze / Silver Award Programme' but the programme is extremely adaptable to meet all needs and aspirations. Segal Gardens is a registered centre for the delivery of the ASDAN curriculum and our programme is delivered by qualified on site personnel.



ASDAN is a pioneering curriculum development organisation and an internationally recognised awarding body. ASDAN offers a wide range of curriculum and qualifications for all abilities. The stated purpose of ASDAN is "to promote the personal and social development of learners through the achievement of ASDAN Awards, so as to enhance their self esteem, their aspirations and their contribution to the community". ASDAN is approved by DfES, QCA, DELLS and CCEA



Opportunities

Segal Gardens acknowledges the importance of creating opportunities and experiences for those who are supported within our service. These opportunities have developed throughout the years and through constant investment based on service need and requirements.



As a service we are proud to offer a range of mediums which clarify our commitment to our ethos and ensure that Segal Gardens is unrivalled within our field.

Segal Gardens is set with 3 acres of land which we have invested greatly within to bring the full potential to life.

Our broad range of additional opportunities available include our education section, gym facility, Jacuzzi, horticulture sessions and allotments, sensory garden, therapeutically designed land features, quiet areas.

In addition to this we have access to two holiday homes which belong to Segal Gardens and are used for both regular short breaks or longer as required.



Complaints

We understand that being sure that our service is safe, sound and supportive is very important to you – it is for us too.

In view of this it is important that we ensure that there is a fair, open and honest culture around complaints so that:

- People feel confident in bringing concerns to the attention of us.
- Our staff and managers view complaints as a means of ensuring that the service is responsive, and not as a threat.
- Any problems are picked up at an early stage and lessons are learned which lead to service improvements.
- All poor practice is highlighted and rectified.
- Vulnerable people or those who find it difficult to make their views heard, are protected and have access to adequate support.
- We hold a formal complaints procedure which we follow if you feel any concern has not been properly addressed. If you would like a copy, please contact us.
- We have a clear policy which is accessible for all service users and formatted in ‘writing with symbols’ package to ensure that their opinions or concerns can be expressed and acted upon.



Referrals and Admissions

Admission to Segal Gardens is based upon the satisfactory completion of our referral documentation and procedures.

The referral and admission process is to be achieved via the following process:-

- Informal discussion
- Referral documentation despatched
- Referrer contacts to discuss basic information to clarify it is an appropriate referral.
- Referrer arranges to visit placement and meet managers
- Home managers meet with person. This is at a suitable location.
- Home managers decree if the referral as suitable for the provision
- Referrer formally requests the placement and confirms finance availability
- Contracts are agreed between purchasing authorities and H. W. C. G. S Care with clarity on payment process.
- Admission date set
- A full care plan and risk assessment is provided by purchasing bodies.
- Planned visits are made for the person
- Segal Gardens develop a service user plan with the person.
- Contractual aspects are agreed and in place
- Relevant care plans are available and in place from funding authority.
- Invoices are sent out prior to admission and payment is made before
- Admission takes place.

Following admission to Segal Gardens a three month post admission assessment commences. This is an intricate and quantifiable process which will assess both presentation and functional ability. Post admission assessment offers the person a reasonable time for adjustment and hopefully a positive adaptation to Segal Gardens and the service which it provides. At this time Segal Gardens will formulate a post admission review meeting which will summarise the placement plan thus far. In addition to this both Segal Gardens the purchasing bodies, the person and their families can analyse the package of provision and agree upon extending placement or concluding the package if it is not personally beneficial to the person.





Segal Gardens is close to major motorway networks and is serviced via excellent communal links with neighbouring boroughs St. Helens, Wigan and Warrington.

Segal Gardens has prime location for accessibility, communal access and therapeutic position. We are less than thirty miles from both Manchester and Liverpool City Centres and within easy reach of both Southport and Blackpool resorts.

Equally, the North-West of England offers historical presence and there are numerous areas of educational value and exquisite vision only a short distance away.

How to contact us

For further information please contact:-

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